

We're Here to **HELP**



During unsettling times like these, financial challenges may arise. CAPE FCU is here for you to assist in any way we can. Feel free to contact us directly at 304-623-4794 for any questions you may have on your account.

Your Funds are Insured

Your savings at CAPE FCU is federally insured by the National Credit Union Administration (NCUA) to at least \$250,000 and backed by the full faith and credit of the United States Government.

Branch Hours

Our branch drive-thru is currently open during normal business hours, Mon - Fri, 8:00am - 4:30pm. Our lobby is currently closed until further notice.

Scam Alerts

There are many scams that have surfaced relating to the coronavirus. These include scam that attempt to obtain your stimulus check faster, provide medical expense relief, assist in receiving government grants and more.

CAPE FCU will NEVER contact you through email, text, social media, or over the phone directly asking for your personal or account information. We will never send you emails or texts telling you that you must "reactivate" or "verify" your account information.

Likewise, the US Government will NEVER contact you through social media and no Government Agency will ever request an advanced processing fee to receive any grant.

Special Relief Program

Loan Skip-a-Payment

- For qualifying accounts, you may request to skip up to two months of loan payments (excluding Mortgages & Credit Cards. Credit Card accounts have additional eligibility criteria. Please contact us to discuss skip-a-pay options.)
- There is no fee to skip your loan payments. Interest will continue to accrue.
- Contact us at 304-623-4794 to request to skip your loan payments.

Online & Mobile Banking Resources

Access your account 24/7 via our FREE Online & Mobile banking platforms. If you are not currently enrolled in online banking, enroll at capecu.com or download our FREE Mobile Banking App through the Apple App Store and Google Play.

Additional Assistance Needed?

We understand every member & circumstances are unique. If you have any concerns about your loans or accounts, please do not hesitate to contact us. We can talk to you about your options.